



Job Posting

Job Title:

Network Operations (NOC) Technician

January 4, 2022

SEI Communications is seeking a qualified individual to fill the position of a Network Operations Technician. The ideal candidate will be self-motivated, dependable, and honest. The SEI Network Operations team wears many hats and performs high level solutions, problem solving and troubleshooting, but can also be pulling and terminating cables. The NOC provides SEI's internal desktop support and repair, circuit customer support, and tier 2 & 3 technical support for all customers.

Knowledge, Skills, and Abilities:

- Ability to communicate with co-workers and various business contacts in a professional and courteous manner.
- Ability to work independently and make sound technical decisions using information on hand.
- Familiarity and comfort deploying, provisioning, and troubleshooting Cisco (IOS-XR, IOS, IOS-XE), FreeBSD & Linux, Windows Servers, Adtran (AOS, AOE), Apache, Sendmail, MariaDB, Radius.
- A firm grasp on voice services and troubleshooting SIP as both a network and service provider, as well as an enterprise solution provider is a plus.
- Comfort working with fiber optics and DC power is a plus.
- Strong communications skills both verbal and written.
- Proactive problem-solving ability.
- Ability to pay close attention to detail.

Responsibilities:

- Routing & Networking (BGP, OSPF, ERPS, QoS, MPLS, etc).
- Scripting & Programming (Bourne shell, Perl, PHP, Python, C, Java).
- Database administration (MySQL variants, Microsoft SQL, etc).
- Must be available to respond to emergency situations and after-hours support.
- Other responsibilities assigned as needed.

PREFERENCE GIVEN TO CANDIDATES WITH ANY/ALL OF THE FOLLOWING:

- Associates Degree or Trade Certification from accredited institution.
- 2-4 years of relevant experience with some of the above skills and responsibilities.
- Must have a valid Driver's License with a clean driving record, and be able to pass both a background check and drug screen.

SEI Communications offers a competitive salary and full complement of benefits. Please send a resume to hr@seidata.com.

Status: Full Time

Salary: Commensurate with Experience

Job Location: Dillsboro, Indiana

Contact Information: hr@seidata.com